

Client Success Story | Private Clubs

Creating a Seamless Member Experience at The Players Club

The Players Club & Spa, a premier private club, partnered with Entech to strengthen the technology behind its dining, fitness, wellness, recreation, and social experiences. By modernizing network and wireless infrastructure around the way the property operates, Entech delivered reliable connectivity for staff and a seamless experience for members.

Problem

- Members expect seamless service across dining, fitness, wellness, and recreation.
- Staff rely on consistent connectivity to deliver exceptional experiences.
- Growing technology demands require support for more devices and applications.
- Technology must operate reliably without disrupting the member experience

Solution

Entech strengthened The Players Club's network and wireless infrastructure to support how members and staff use the property. Improvements across indoor and outdoor spaces deliver reliable connectivity, while separating critical business operations from member access and creating a scalable foundation for future technology needs.

Outcome

- Reliable connectivity supporting staff and daily club operations.
- Consistent member experiences across the property's amenities.
- Technology operates seamlessly behind the scenes.
- Greater confidence in supporting future technology needs.
- Scalable infrastructure for new devices and member services.

> Our members expect a seamless experience throughout the club, and technology plays an important role in making that possible. Having a reliable environment behind the scenes allows our team to stay focused on providing the level of service our members expect.

Denise Murphy
GM, The Players Club & Spa

Services

- **Infrastructure Modernization**
- **Managed IT**
- **24/7 Support & Monitoring**

By the Numbers

14
Enterprise-Grade Switches Replaced

34
Access Points

10x
Network Connectivity Speed

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